



## **Internet Access Resources for Families**

Internet access is an essential part of being able to connect with teachers and classmates. If you do not already have service, we have multiple options below to provide you with free or reduced cost internet.

### **Twin Rivers is providing free internet access to many district families in a partnership with Comcast**

This program is available to most Twin Rivers students, with some basic limitations on availability; this is the fastest available completely free service at this time. See the steps below to apply:

1. Confirm your household has Comcast available qualifies for service via our partner page, here:  
<https://www.internetessentials.com/apply>
2. If you qualify, a special Twin Rivers provided code will allow the District to pay for the monthly cost. All costs will be covered by Twin Rivers, there will be no monthly cost to you.

Confirm you qualify at the link above, then Twin Rivers Technology Support at [techsupport@twinriversusd.org](mailto:techsupport@twinriversusd.org) or (916) 566-7802 to obtain the free Comcast sign-up code.

3. Complete the application and signup process at the link specified in Step 1 above.

Additional general details on this program are available at the Internet Essentials website linked below. For Twin Rivers families, however, the District is paying the normal monthly fee, with no cost to you.

<https://www.internetessentials.com/>

### **If for any reason you do not qualify or cannot obtain the Comcast service option above, we have identified these alternative services offering low or no cost internet that may help:**

High speed personal internet services are available at low cost from several other location providers. See the reverse side of this page for a list of providers and the low-cost options these

If these other options are not available to you for any reason, Twin Rivers has wifi hotspots available for free check-out, one per Twin Rivers student household. These hotspots allow up to 15 students per family to have basic internet access, with speed sufficient for basic schoolwork.

## **AT&T Low Cost Internet Access**

AT&T is offering internet service for \$10/mo or less, with wifi access, no contract, no deposit, and free installation for qualifying families. Eligibility includes households that participate in the Supplemental Nutrition Assistance Program, National School Lunch Program, Head Start, or those receiving Supplemental Security Income benefits in California.

- From a web browser, go to: <https://accessatt.solixcs.com> to apply or obtain additional details.
- After you're notified that your application has been approved, call AT&T to get started:  
English: 1 (855) 220-5211      Spanish: 1 (855) 220-5225

## **Charter Spectrum Free WiFi**

Charter is offering similar services during the coronavirus pandemic, including:

- Free spectrum broadband and Wi-Fi access for 60 days to households with K-12 or college students who don't have a Spectrum broadband subscription. Call 1-844-488-8395 to enroll. Installation fees will be waived for new student households.
- Open WiFi hotspots
- For more information, click [HERE](#).

## **Consolidated Communications**

Consolidated Communications is offering free service for 2 months to families impacted by COVID-19.

- Call 1 (855)-399-3084 Mention Offer Code: Two Months Free to sign up.

This offer includes free installation and no equipment fees for two months. Students and their families do not have to sign a long-term contract to receive this offer. Consolidated does not limit the amount of data you can use or charge extra based on your use.

## **Verizon Free WiFi**

- Verizon is offering discounted high-speed internet, with fiber optic service for \$20/mo for qualifying life-line customers.

For more information, click [HERE](#).